Buying guide



Building a resilient casino communications backbone

Ensure total connectivity across your entire gaming footprint

In high-stakes casino environments, reliable communications are essential to protect table hold, guest satisfaction and operational velocity. Whether coordinating frontline hospitality or responding to security incidents across noisy pits, personnel must communicate clearly and without delay. Motorola Solutions connects your teams to operate safely and seamlessly at the pace your guests expect, removing operational friction across table games and slot banks. Explore our portfolio of purpose-built two-way radios, broadband push-to-talk applications, video security and incident management software engineered to safeguard your property and protect continuous play.

MOTOROLA SOLUTIONS



Resilient communications backbone

MOTOTRBO™ Capacity Max Radio System

MOTOTRBO Capacity Max delivers a highly secure trunked radio communications solution engineered for high-traffic casino environments. When coordinating across expansive properties and multi-department teams, the performance, spectral efficiency and graceful scalability of Capacity Max keep business-critical operations running smoothly. Supporting up to 250 sites with up to 3,000 users per site, the system scales seamlessly alongside your property's evolving operational footprint.

MOTOTRBO Portable Two-Way Radio Series

R2, SL3500e & SL3500Max

MOTOTRBO radios are ruggedized to withstand intense back-of-house operations, especially during high-stress incidents requiring failsafe communications. For demanding, high-risk responsibilities, the R2 portable radio delivers dependable, rugged voice coverage. For guest-facing and floor supervisory staff, the SL3500e and SL3500Max combine a discreet, slim profile with enhanced acoustic clarity, up to 29 hours of battery life and extended range to keep teams connected, productive and protected across long shifts.

WAVE PTX Mobile Application

Across expansive casino properties and multi-site gaming enterprises, coordination is paramount. The WAVE PTX mobile application connects your entire organization across diverse devices, carrier networks and distributed locations at the push of a button. Break down operational silos between on-site floor staff, off-site executive leadership and regional sister properties. Frontline collaboration extends beyond voice with real-time indoor location mapping, multimedia sharing and instant operational data transfers. Deploy via flexible cloud subscriptions or robust on-premises infrastructure — maintaining the operational control that matches your IT governance.

WAVE PTX Two-Way Radios

TLK 25 & TLK 200

Critical casino operations demand dedicated, purpose-built hardware. The TLK 200 delivers a rugged, distraction-free form factor engineered for voice-first reliability and multi-shift durability. Equipped with an advanced MVNO SIM card, it features multi-carrier auto-switching that connects to the strongest available cellular network in seconds, mitigating carrier dead zones across your portfolio nation-wide. Advanced background noise suppression ensures critical transmissions are clear in any environment, and antimicrobial housing supports hygienic shift-sharing, with an 18-hour battery life that easily outlasts extended shifts. For guest-facing personnel, the wearable TLK 25 provides discreet communications and intuitive safety features that support an exceptional guest experience without drawing attention. Whether managing a standalone property or an enterprise gaming portfolio, the TLK series unifies your workforce under a single push-to-talk network.

Connected safety and security ecosystem

Mobile video

Safety Cam & V200

Fast-moving gaming environments require coverage beyond fixed camera sightlines. Wearable video solutions establish transparent accountability across every corner of your property. Body-worn cameras serve as an immediate visual deterrent at cashier cages and gaming pits, actively de-escalating patron disputes while protecting frontline staff. First-person video extends operational visibility into traditional blind spots, including high-occupancy nightlife venues, subterranean back-of-house corridors and parking garages. Deploying intelligent wearable video like SafetyCam alongside options like the V200 safeguards high-margin play, shields staff and preserves evidentiary integrity from valet arrivals to the cashier cage.

Fixed video

H5A Multisensor, H6A PTZ, H5A Modular

Stringent regulatory compliance requires uncompromising surveillance coverage. Fixed video solutions combine high-resolution optical clarity with advanced edge-AI analytics to convert standard surveillance feeds into actionable, proactive intelligence. Verify access in cash-handling vaults, resolve table-game disputes with frame-by-frame accuracy and maintain complete situational awareness across your entire gaming floor and outer perimeter.

Access control

Unity Access

In high-stakes environments where restricted back-of-house zones secure millions in currency and assets, conventional key-based access represents a compliance vulnerability. Unity Access provides centralized, role-based access management across every secured zone in your facility. From instantaneous property lockdown protocols during active emergencies to tamper-proof audit trails for gaming commissions, enterprise access control protects critical revenue streams while keeping authorized workflows frictionless.

Smart sensors

Halo 4

Critical incidents frequently unfold beyond camera view. Smart environmental sensors extend situational awareness into privacy-sensitive areas without compromising guest privacy. Automatically detect acoustic aggression signatures, glass breakage, vaping and unauthorized environmental anomalies in restrooms, VIP salons and private corridors — alerting security teams over radio channels to intercede before disturbances escalate.



Software solutions

Fragmented technology stacks create operational silos and delay emergency response times. Centralized software serves as the operational hub of your casino, consolidating voice dispatches, video feeds, access control events and sensor alerts into a unified common operational picture. Automate incident workflows, direct frontline security resources dynamically and maintain unalterable audit trails for gaming regulators — turning operational data into total property-wide control.

Operator

Powered by AI, Operator continuously analyzes video streams to detect anomalous behavior and initiate dynamic response protocols. The software streamlines high-volume gaming floor monitoring, minimizes human oversight fatigue and accelerates response times during security incidents or compliance breaches.

Business Continuity Software

Track operational risks, maintain critical backup protocols, and automate disaster recovery workflows across departments. Minimize costly floor downtime by ensuring non-stop operations for slot systems, cage operations, and hospitality services during outages or unexpected operational disruptions.

Security Management Software

Unify dispatch coordination, digital incident logging and frontline communications by connecting field personnel directly with dispatch in real time. Accelerate response velocities across sprawling gaming floors by auto-routing alerts to the nearest officers, standardizing documentation for regulatory compliance and coordinating response protocols during active floor disturbances.

Crisis Management Software

Coordinate mass notifications, departmental mobilization and emergency response plans during high-severity incidents. Safeguard guest and employee welfare during critical facility threats, severe weather conditions or emergency evacuations through synchronized, multi-channel alerting.

Engage Mobile

Deliver targeted operational alerts to floor staff, security patrols and guest service teams across smart devices. Enhance communication agility by providing personnel with dedicated, high-priority notification channels that bypass congested email inboxes and consumer messaging apps.

Wearable Panic Button

Equip frontline staff with discreet wearable or smartphone-activated emergency duress buttons that alert on-site security and local first responders with precise indoor location coordinates. Enhance staff protection in sensitive areas — including gaming pits, cashier wickets and parking structures — by enabling silent, instantaneous calls for assistance during altercations or medical emergencies.



Safeguard guests and staff. Protect your venue. Guarantee continuous operations.

To explore how to integrate these technologies into your operation, please reach out to our team at **www.motorolasolutions.com/casinos**

MOTOROLA SOLUTIONS

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